

Terms and conditions:

Payment:

Pierre Eriksson Produktion AB use Payson's modern and secure payment system. Read more about Payson's terms of service here. <https://www.payson.se/en/general-terms-and-conditions/>

Delivery time:

Stocked goods are delivered after payment has been received.

Normal delivery within Sweden, 1 - 3 weekdays.

For shipping abroad, contact kundservice@eriksson.se, if exact delivery time is important.

At high order input, delivery time may be longer.

Mode of delivery:

Letter: Small orders are delivered as a letter.

Postal order: Orders that are too big for a letter, are delivered as postal packages.

Complaints:

If the goods are damaged or inaccurate. Before you do anything else, contact customer service at: kundservice@eriksson.se

Dispute:

In case of dispute, Pierre Eriksson Produktion AB has the policy of following the recommendations of the Swedish Complaints Board.

Right of withdrawal, etc.:

As a private person (consumer) you have the right to regret a purchase within 14 days from the day that you received the item or an essential part of it. Please contact Customer Service regarding your claims in order to properly register the return. Customer Service will provide you with return instructions and return address.

The returned product must be unused, in an undamaged state and in its original package (seals or plastic must be intact). Return the product together with the invoice, or a copy. State the cause of the return. You will have to pay the return postage. The right of return is not valid for companies.

You do not have the right to return underwear/T-shirts, private lessons, or products that are personally signed.

Misprints and reject:

We make reservations for misprints. We reserve the right to refuse service to any order, person or entity, without the obligation to assign reason for doing so.

Clothes:

T-shirts shrink about 1-2%. No right of withdrawal, replacement or open purchase on T-shirts / Underwear.

Contact:

Pierre Eriksson Produktion AB

Internet: www.eriksson.se

E-mail: kundservice@eriksson.se